

Friendly Callers

Reassurance Calls

Live alone? Afraid a fall or health emergency could go undetected?

*Connect with Friendly Callers to receive regular, reassurance calls from a friendly volunteer.
Feel at ease knowing that someone is checking in.*

Program Description: Friendly Callers is a **free** program designed to offer wellness calls to adults 60 years and older in Champaign County. **Look forward to a friendly voice in the morning. Feel confident knowing that you have a safety plan in place.** Individuals may be self-referred or may be referred to the service by others. It is a voluntary program and can be ended at any point.

Calls are made Monday through Friday from 8:30 AM to 12:00 PM. Volunteers will be making calls from the RSVP office, the OSF Faith in Action office, or from their home. If your Friendly Caller is unable to reach you, a safety plan of your choice will be followed.

What to Expect: A Family Service Caseworker will meet with you in your home to go over the program and to fill out necessary paperwork. You will then be matched with a Friendly Caller based on your preferred schedule and on volunteer availability. A Friendly Caller Coordinator from either Family Service RSVP or OSF Faith in Action will call you once you are matched.

Program Evaluation: A Family Service Caseworker will be checking in with you at 3 months, 6 months, 12 months, and every 6 months thereafter until participation in the program has ended. In order to receive continued funding for this program, we need to collect data to prove that it is effective. We appreciate your patience with this process.

Give us a call. Experience the peace of mind of having a friendly caller check in.

217-352-5100